



AGENDA COVER MEMO

Memorandum Date: November 16, 2016

Work Session Date: November 30, 2016

TO: Board of County Commissioners

DEPARTMENT: Department of Health & Human Services

PRESENTED BY: Ron Hjelm

AGENDA ITEM TITLE: COMMUNITY HEALTH CENTERS OF LANE COUNTY
PROGRAM WORK SESSION

I. MOTION

This is an Information Item Only, No Motion is Contemplated.

II. AGENDA ITEM SUMMARY

Ron Hjelm, Manager, Community Health Centers of Lane County (CHCLC), will lead the management team from the CHCLC in presenting an overview of the Community Health Center's programs. The presentation will begin with an overview of the current status of the CHCLC followed by a look at market dynamics, clinical performance, scenario planning, and provider recruitment and retention. There will be an opportunity for questions after the presentation.

III. BACKGROUND/IMPLICATIONS OF ACTION

A. Board Action and Other History

The Board requested the Department of Health & Human Services provide information on the Community Health Centers of Lane County.

B. Policy Issues

Not Applicable. This is an informational item only, no motion is contemplated.

C. Board Goals

Not Applicable. This is an informational item only, no motion is contemplated.

D. Financial and/or Resource Considerations

No financial or resource consideration at this time.

E. Health Implications

Not Applicable. This is an informational item only, no motion is contemplated.

F. Analysis

Not Applicable. This is an informational item only, no motion is contemplated.

G. Alternatives/Options

Not Applicable. This is an informational item only, no motion is contemplated.

IV. RECOMMENDATION

Not Applicable. This is an informational item only, no motion is contemplated.

V. TIMING/IMPLEMENTATION

Not Applicable. This is an informational item only, no motion is contemplated.

VI. FOLLOW-UP

Not Applicable. This is an informational item only, no motion is contemplated.

VII. ATTACHMENTS

Presentation



Community Health Centers of Lane County (CHC) – Key Statistics

CHC's Impact on Our Community

Services (2015)

62,200 Patient Care Visits

25,193 Patients

Primary Care (medical and Behavioral health)

46,195 patient visits

14,431 patients

Preventative Dental Care

16,005 patient visits

10,762 patients

Total CHC Staff FY 16-17

167.38 FTE

Providers

14.0 FTE Physicians

8.8 FTE Nurse Practitioners

1.0 FTE Physician Assistant

3.0 FTE Mental Health Clinicians

Note: 3.8 FTE physician providers are locums (temporary)

Patient Characteristics

56% of patients were children/adolescents

72% had family incomes at or below 100% FPL

91% had family incomes at or below 200% FPL

22% were uninsured

67% were covered by Medicaid insurance

11% identified themselves as homeless

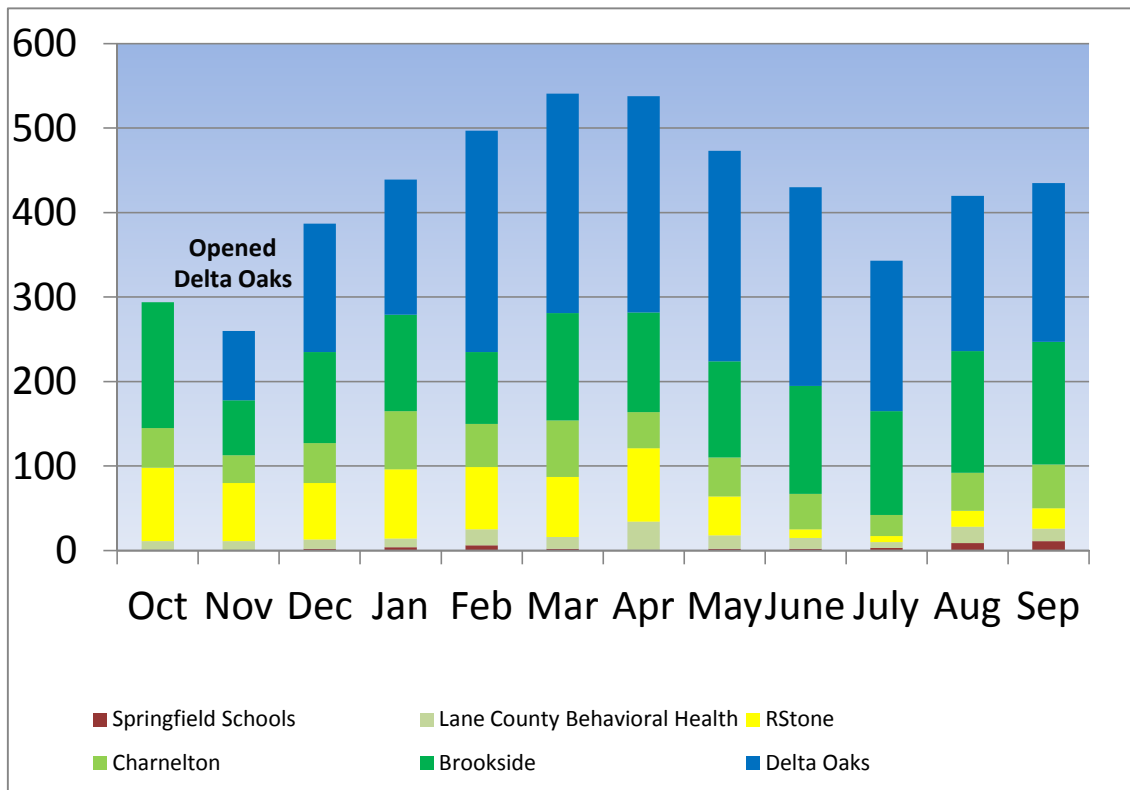
10% had a language other than English as their primary language

Approx. 25% of our staff are bilingual

Improving Access to Care for our Community

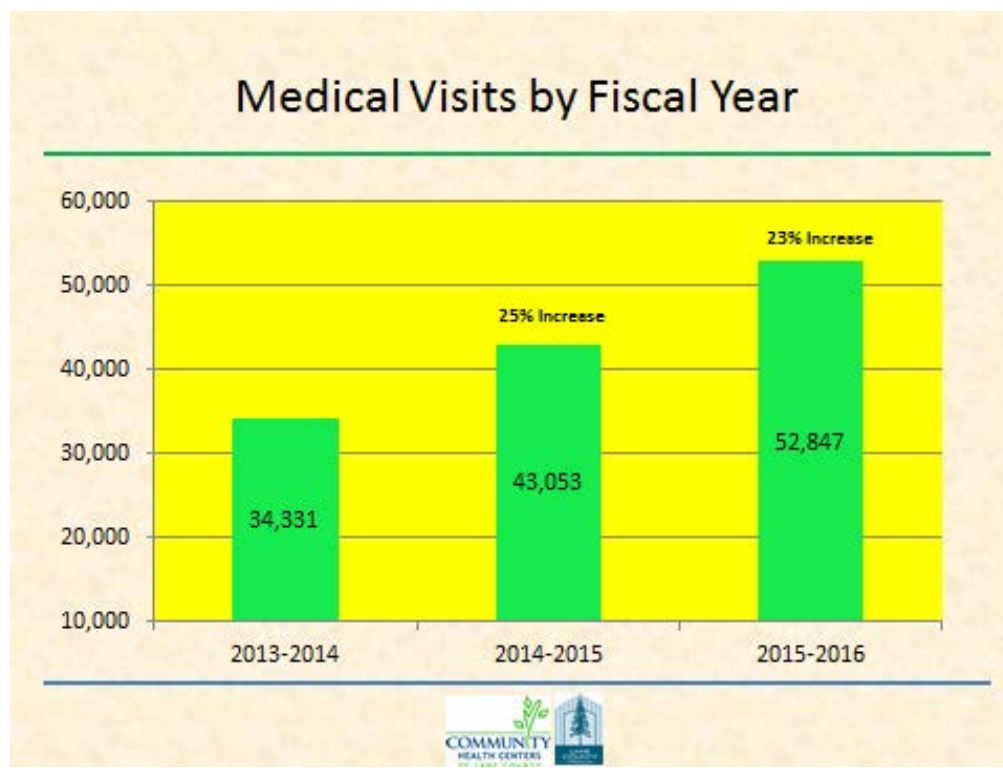
We have been able to significantly expand access to primary care this year for Lane County residents. We have seen more than 4,100 new patients through the first 9 months of 2016 – averaging 450 new patients a month!

We opened the Brookside Clinic in west Eugene in August, 2014. We then opened the Delta Oaks Clinics in north Eugene in November, 2015. We’ve also added provider hours at our other clinics. The added provider capacity, expanded hours, and improved efficiency have resulted in increased ability to see new patients as well as to provide more access to our current patients.



Sustaining Growth

Our improved access has resulted in strong growth not just by adding new patients but also by improving access to our existing patient base. We've had more than 20% growth during the past two years in the number of medical services we've provided.



History of the CHC

The CHC is operated by Lane County, Oregon. The CHC was founded in 2004 with the establishment of its first primary care site in Springfield. The CHC currently provides primary care services in four main locations. We also provide specialty mental health services to severely mentally ill adults and children.

The CHC is licensed by the Health Resources and Services Administration of the US Department of Health and Human Services as a federally qualified health center (FQHC). There are approximately 1200 FQHC sites nationally serving more than 25 million patients.

CHC Clinic Locations and Services

Primary Care

The CHC has six primary care clinics providing primary care services to area residents.



Our adult medical providers deliver a range of acute, chronic and preventive medical care services. They diagnose and treat illnesses, as well as provide routine checkups, health-risk assessments, immunizations and screening tests. All of our adult providers work with patients in the management of their chronic illnesses.

The pediatric program provides services for children and youth, from birth until they are 18 years old. Pediatricians, family practice physicians, and nurse practitioners are available to see children for well baby and well child exams, immunizations, sports physicals, acute and chronic conditions.

All of our providers work as part of patient-centered primary care teams. The teams consist of providers, patient care coordinators, nurses, medical assistants, and office assistants. The team structure helps to ensure that we are not only caring for each patient's unique medical needs, but also assisting patients with other key factors such as transportation, housing,



medication assistance, and care coordination. The care team model also enables us to leverage primary care provider time to more efficiently care for a larger number of patients.

All sites are open Monday - Thursday 8am to 6 pm, and Friday from 8am to 5 pm.

All of our primary care sites provide the following services, (Exceptions are noted under each site location):

- Full service adult and pediatric primary care services
- Integrated behavioral health
- Reproductive health

RiverStone Clinic

2073 Olympic Street
Springfield

This site has 5.6 FTE employed and 1.0 locums FTE primary care providers.

Charnelton Community Clinic

151 West 7th Avenue
Eugene

This site has 5.4 FTE primary care providers. Services at this site also include prenatal care provided by certified nurse midwives.

Springfield Schools Health Center

1050 10th Street
Springfield

This site has 1.0 FTE primary care provider.

Lane County Behavioral Health

2411 MLK Blvd
Eugene

This site has 1.6 FTE primary care providers. Services at this site do not include pediatric care. Our primary care clinic is integrated into the specialty behavioral health program and provides coordinated care for severely and persistently mentally ill individuals.

Brookside Clinic

1680 Chambers Street
Eugene

This site has 3.0 FTE employed and 1.0 FTE locums primary care providers.

Delta Oaks Clinic

1022 Green Acres Road
Eugene



This site has 3.4 employed FTE and 2.0 FTE locums primary care providers.

Preventive Dental Care Services

The Dental Prevention Program serves children in Head Start, Early Head Start, WIC and elementary schools throughout Lane County. Onsite prevention clinics with portable equipment are set up onsite at all participating schools. These clinics offer dental hygiene assessments, teeth cleaning, fluoride varnish treatments, sealants, and education.



Potential Changes as a Result of the Election Results and Contingency Planning

It is too early to predict the potential impacts the election results will have at the federal and state levels on program funding. We are concerned about potential changes to the Affordable Care Act and the State's projected budget shortfall will adversely affect our patients' insurance coverage, and the CHC's financial position. Of course, loss of coverage doesn't just impact payment for the services that we render; it impacts our ability to refer patients for specialty care and other services.

Scenario Analysis

We are evaluating the potential impact to the CHC by looking at the following three possible scenarios:

- Status Quo: The ACA remains roughly intact with respect to coverage for the 40,000 individual in Lane County who gained Medicaid coverage. The federal government changes Medicaid funding to a block grant and approves the renewal of Oregon's Medicaid waiver. Oregon doesn't make substantive changes to Medicaid eligibility requirements.
- Worst Case: The ACA is completely repealed causing 40,000 Lane County residents to lose Medicaid coverage and become uninsured. The State also reduces eligibility requirements resulting in some able-bodied adults to also lose Medicaid. The federal government also reduces the CHC's grant funding
- Somewhere in the Middle: Self-explanatory

Contingency Planning:

We are committed to continuing to serve our underserved members of our community under all scenarios. We have been improving our program stability and financial position for a number of years in order to ensure that we can flourish under a variety of funding scenarios. Fortunately, we generate 90% of our revenue from our program services- only 10% of our funding is grant based.

The following are key components of our contingency planning:

- Building Financial Reserves: The CHC has built a substantial financial reserve over the past two fiscal years, and projects another surplus this year.
- Putting a Hold on Development of New Sites: We will hold on exploring new site planning at least through the first quarter of next year.
- Scrutinizing Open Positions:
- Closely Monitoring Potential Changes to Federal and State Programs that May Impact Funding
- Focus of Ensuring we Can Fill and Retain Provider Positions: Our ability to attract and retain providers becomes increasingly important since they are critical to our mission and are the "revenue drivers" for the organization.
- Continuing to Focus on Improving Efficiency